Adult Social Care Scrutiny Commission Report

Transforming Care Programme

Lead Director: Steven Forbes

Date: 12th December 2017



Useful information

■ Ward(s) affected: All

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1. Purpose

1.1 To provide the Adult Social Care Scrutiny Commission with an overview of the Transforming Care Programme.

2. Summary

- 2.1 The Transforming Care Programme (TCP) is a national programme, which aims to move people with a learning disability out of specialist hospitals into the community. This includes supporting people in their own accommodation, in residential care or with family/carers.
- 2.2 The TCP was introduced following the abuse of people with a learning disability at the Winterbourne View hospital in 2011. The hospital closed and the government placed a requirement on health and social care services to work together to move people out of hospital if they do not require clinical treatment and are ready for discharge.
- 2.3 The Agnes Unit is the specialist hospital for people with a learning disability in Leicester. Currently there are 16 people in the Agnes Unit, of these 5 are ready to be discharged (of these 4 are City residents) and are classified as fulfilling the criteria as a TCP case. Generally the criteria relates to those that have been in a specialist hospital for more than 2 years,
- 2.4 Whilst the numbers are small, these people have complex needs and behaviours that challenge. Some have been in hospital for a number of years, so there needs to be careful planning to ensure their ongoing support and care needs are effectively managed.
- 2.5 The TCP also places a requirement on health and social care services to have a locally agreed plan to ensure that people ready for discharge are re-housed as soon as possible and systems in place to prevent people being admitted wherever possible.
- 2.6 Leicester, Leicestershire and Rutland Council's and the three Local Clinical Commissioning Groups (CCG) have worked together to create a local plan, which details how organisations can work together to improve service delivery. The delivery of the plan is overseen by the TCP Executive, which includes key staff across health and social care and NHS England.

3. Recommendations

3.1 The Adult Social Care Scrutiny Commission is recommended to note the report and to provide feedback/comment.

4. Background Information

- 4.1 Following the Winterbourne View review, the government placed a requirement on health and social care organisations to work together to reduce the amount of people with a learning disability in specialist hospitals and to take action to prevent people from being admitted wherever possible.
- 4.2 The national Transforming Care Programme (TCP) was created in 2015 and it was agreed that Leicester, Leicestershire and Rutland (LLR) Council's with the three Clinical Commissioning Groups agreed to work together to develop an LLR plan that details how the reductions will be made and sustained. As the Leicestershire Partnership Trust (LPT) who provide the learning disability services for health, work across LLR, it makes sense for the City, County and Rutland to work together.
- 4.3 The aim of the TCP is to ensure that people with a learning disability are supported in the community, this can include supported living, residential care or with family/carers. People should also be able to get the help they need close to home, including crisis support and only go into hospital if they cannot be treated in the community. Monies saved from the closure of hospital beds should flow either to ASC or the CCG depending who is responsible for the long term support of the individual.
- 4.4 NHSEngland are responsible for overseeing the reduction of people in hospital settings and are responsible for monitoring the delivery of the LLR plan.
- 4.5 The delivery of the plan is overseen by the TCP Executive, which includes key staff across health and social care, NHSEngland and a patient by experience representative. Steven Forbes is the Systems Leader for the programme and Chair of the TCP Executive.
- 4.6 The plan has 4 work streams that are tasked with delivering the local plan;
 - 1. **Accommodation** (Lead Leicester City Council) to ensure the provision of good quality accommodation
 - 2. **Admissions and Discharge** (Lead Leicestershire Partnership Trust) to ensure that admissions and discharges are properly planned
 - 3. **Service Re-design** (Leicestershire County Council) to ensure that the right support services are in place across health and social care and other organisations
 - 4. **Workforce** (Leicester West Clinical Commissioning Group) to ensure that people providing the care and support are experienced and properly trained
- 4.7 Driving this national agenda locally presents some key challenges for Leicester which are;
 - 1. Ensuring the availability of appropriate accommodation, particularly for those with behaviours that significantly challenge, or for those with Ministry of Justice (MOJ) restrictions;
 - 2. Ensuring that staff in provider services have the right level of skills and support to support people with behaviours that challenges
 - 3. Supporting providers to stabilise their workforces, under a time of considerable

challenge in recruitment and retention in health and social care

4. For the city, a higher than regional average readmission rate to Agnes ward

CCG	2017	2016	2015	2014	Total
Leicester City	11	9	5	2	27
West Leicestershire	2	3	0	0	5
East Leicestershire & Rutland	1	1	1	1	4
Total	14	13	6	3	36

- 5. Projecting future need accurately
- 4.8 Currently there are 16 people in the Agnes Unit, of these 5 are ready to be discharged (of which 4 are City residents) and work is currently in progress to find suitable accommodation. On average there are 5 people per year who would be classified as a TCP cases in need of accelerated discharge.
- 4.9 Since the TCP began in 2015 there have been a number of successes, including increasing the Outreach Team provided by health, which operate 7 days a week. This means that more people are now able to get support at home, which has resulted in the closure of 4 of the beds at the Agnes Unit.
- 4.10 Challenges include the development of a crisis response service, which needs to be provided by health. This is currently being considered and likely to be available for 2018/19 as part of the LPT remodelling of learning disability services.
- 4.11 There is also a need to increase the availability of suitable accommodation, especially as some people will need a specialist designed property or in specific locations due to environmental sensitivities. However, the City Council is likely to have been awarded nearly £900,000 in capital monies from NHSEngland to purchase and build several specialist properties.
- 4.12 The following web links provide short clips, relating to the TCP programme and some individual's experiences.

TCP introduction

https://www.youtube.com/watch?v=x2hyf fzKkg

Adult experiences

https://www.youtube.com/watch?v=z5RnuOnRaaM

5. Details of Scrutiny

5.1 Information to be presented on 12th December 2017.

6. Financial, legal and other implications

6.1 Financial implications

- 6.1 The financial impact of the TCP will be a revenue cost shift from the NHS to CCGs and local authorities as service users move from hospital settings into the community. The extent of the additional costs is difficult to estimate as it depends whether or not the case is a continuing health care service user (in which case the CCG will fund the place) or, a joint funded case where the costs are split between the CCG and the local authority. NHSEngland will be providing some ongoing grant funding for high need cases where the person has been in hospital greater than five years.
- 6.2 Grants bids have been made to cover the cost of new accommodation for named service users transferring into the community where nothing suitable exists currently. There should be no financial impact on the council in this regard.

Martin Judson, Head of Finance

6.2 Legal implications

6.2 There are no direct legal implications arising from the contents of this report at this stage.

Pretty Patel, Head of law, Social Care & Safeguarding Tel: 0116 454 1457

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6.4 Equalities Implications

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7. Background information and other papers: